



RECEIVED

2015 JAN 16 P 4: 28

AZ CORP COMMISSION DOCKET CONTROL Lisa Malagon

Leader Federal and State Compliance

Mail Station 9712 PO Box 53999 Phoenix, Arizona 85072-3999 Tel 602-250-5671 Elisa.Malagon@aps.com

January 16, 2015

Docket Control Arizona Corporation Commission 1200 West Washington Street Phoenix, Arizona 85007 ORIGINAL

RE:

Arizona Public Service Company (APS or Company)
Docket No. E-01345A-13-0069
Application for Approval of Service Schedule 17

Pursuant to Decision No. 74871 in the above mentioned docket, APS is required to:

IT IS FURTHER ORDERED that Arizona Public Service Company submit a revised Schedule 17 in compliance with this decision within 30 days of the effective date of this decision. *Decision No. 74871 p.8 line 8.* 

Attached, as Exhibit 1, please find the Company's conforming Service Schedule 17, Automated Meter Opt Out. Exhibit 2 is a redlined version of Service Schedule 17 for the Commission's convenience.

If you have any questions regarding this information, please contact Greg Bernosky at (602)250-4849.

Sincerely,

Lisa Malagon

LM/sb Attachment

cc:

Parties of Record Brian Bozzo Terri Ford Steve Olea Arizona Corporation Commission

DOCKETED

JAN 16 2015

DCORETED BY

Copies of the foregoing delivered/mailed this 16th day of January, 2015, to:

Janice Alward Legal Division Arizona Corporation Commission 1200 W. Washington Phoenix, AZ 85007 Tyler Carlson Mohave Electric Cooperative, Inc. P.O. Box 1045 Bullhead City, AZ 86430

Michael Curtis Attorney Curtis, Goodwin, Sullivan, Udall & Schwab, P.L.C. 501 E Thomas Road Phoenix, AZ 85012

Patricia Ferre P.O. Box 433 Payson, AZ 85547

Clara Fritz 60 Roca Roja Rd Sedona, AZ 86351 Peggy Gillman Mohave Electric Cooperative, Inc. P.O. Box 1045 Bullhead City, AZ 86430

Patty Ihle 304 E. Cedar Mill Road Star Valley, AZ 85541 Lewis Levenson 1308 E Cedar Lane Payson, AZ 85541

Landon Loveland Attorney Gust Rosenfeld PLC One East Washington, Suite 1600 Phoenix, AZ 85004 Charles Moore Navopache Electric Cooperative 1878 W. White Mountain Blvd. Lakeside, AZ 85929

Steve Olea Utilities Division Arizona Corporation Commission 1200 W. Washington Phoenix, AZ 85007 David Pennartz Attorney Gust Rosenfeld PLC One East Washington, Suite 1600 Phoenix, AZ 85004 Copies of the foregoing delivered/mailed this 16th day of January, 2015, to:

William Sullivan Attorney Curtis, Goodwin, Sullivan, Udall & Schwab, P.L.C. 501 E Thomas Road Phoenix, AZ 85012 Warren Woodward 55 Ross Circle Sedona, AZ 86336 **EXHIBIT 1** 



The purpose of this service schedule is to provide a voluntary, Non-Automated Metering service option for eligible customers that do not wish to be served by the standard Automated Metering equipment as approved by the Arizona Corporation Commission (Commission) in Decision No. 74871. Arizona Public Service Company (Company) will provide such service upon Customer request according to the following terms and conditions.

#### 1 Definitions

- 1.1 <u>Automated Meter</u>. An automated meter is an electronic measurement device that records and communicates information regarding the use of electricity through one- or two-way wireless communications technology. Automated metering (also referred to as advanced metering) is the Company's standard method of measuring electrical usage.
- 1.2 <u>Customer</u>. Customer means the person or entity in whose name service is rendered, as evidenced by the signature on the application or contract for that service, or by the receipt and/or payment of bills regularly issued regardless of the identity of the actual user of the service. (See A.A.C. R14-2-201.9.)
- 1.3 <u>Meter Tampering</u>. Customers who alter or bypass a meter or alter accurate measurement of energy without prior authorization from the Company are meter tampering. Common examples of meter tampering include broken meter seals and the use of any device that alters the accurate recording of the flow of electricity. (See A.A.C. R14-2-201.26.)
- 1.4 <u>Non-Automated Meter</u>. For purposes of this service schedule, this type of meter is commonly referred to as an analog meter. A non-automated meter (analog) has no wireless communication ability.
- 1.5 Non-Automated Meter Waiting List. Customers who, prior to January 1, 2015, requested to receive service from the Company through a Non-Automated Meter and who were placed on the Non-Automated Meter Waiting List for service under this Service Schedule 17 pending Commission approval.

#### 2 Description of Service

- 2.1 This service schedule governs the provision of a voluntary, optional metering service for eligible residential customers who request a Non-Automated Meter and a manual meter reading process.
- 2.2 The request for enrollment in this service schedule must be made by the Customer. An enrollment request by another person or entity will not be accepted.
- 2.3 The Company will determine the Customer's eligibility, enroll the customer in the service schedule, install a Non-Automated Meter, schedule the Customer for manual meter reads, make any necessary changes to the Customer's rate schedule as described below, and begin to assess the additional metering charges as specified in paragraph 5.1.
- 2.4 The Company will manually read Non-Automated Meters once a month. If an estimated monthly billing meter read is required, the estimate will be performed in accordance with Service Schedule 8 (Bill Estimation). However, because Service Schedule 17 represents a voluntary, non-standard meter reading process, the reasons for estimating a bill is expanded beyond those provided in Service Schedule 8 to include manpower availability and transportation reliability.



#### 3 Eligibility

- 3.1 This service schedule is available to residential Standard Offer Customers, as defined in the Company's Classification of Services and Service Schedule 1 (Terms and Conditions for Standard Offer and Direct Access Services).
- 3.2 This service schedule is available for Customers whose electrical service can be reasonably and economically provided through a Non-Automated Meter, as determined by the Company.
- 3.3 The eligible Customer must meet and maintain meter access requirements and avoid the default provisions described below.

#### 4 <u>Use with Other Rates</u>

In general, this service schedule may only be used in conjunction with rate schedules, rate rider schedules, service schedules and billing options that can be reasonably and economically provided with a Non-Automated Meter, as determined by the Company.

- 4.1 This service schedule may only be used in conjunction with the standard Rate Schedule E-12 or its successor rate schedule. Other rate schedules, such as time-of-use rates or demand rates, are not available with this service schedule.
  - 4.1.1 A Customer that is currently served under another rate schedule will be automatically placed on Rate Schedule E-12 when service begins under this service schedule.
- 4.2 This service schedule may be used in conjunction with the Company's limited-income support and medical equipment programs, Rate Rider Schedules E-3 and E-4. However, the monthly billing discounts provided in those programs shall not apply to the charges in this service schedule.
- 4.3 This service schedule may not be used in conjunction with any demand response programs and associated rates, rate riders, or service schedules that may be offered and revised from time to time because a Non-Automated Meter is not capable of supporting the load recording requirements for these programs. These programs include, but are not limited to, critical peak pricing (Rate Rider Schedule CPP-RES), peak-time rebates (Rate Rider Schedule PTR-RES), and the Home Energy Information Program (Service Schedule 16).
- A Customer with a distributed generation system may participate in this service schedule if the Customer agrees to allow the distributed generation output and power quality to be measured with an Automated Meter. The Customer will be provided with a Non-Automated Meter for billing purposes, will be placed on Rate Schedule E-12 or its successor rate schedule as described in paragraph 4.1, and will be eligible for the Company's net metering (or similar) programs. The Customer will also be subject to all charges and provisions of Rate Schedule E-12 in addition to the Non-Automated Fees as described in paragraph 5.1.
- 4.5 This service schedule may not be used in conjunction with other programs that may be offered and revised from time to time that require or rely on an Automated Meter, such as Rate Rider Schedule CMPW-1 (Community Power Flagstaff Sandvig 04).



## 5 Charges and Billing

Participants in this service schedule will be assessed the following charges, which are <u>in addition</u> to the metering and meter reading charges provided in Rate Schedule E-12.

5.1.1 Non-Automated Meter Set-Up: \$50.00 initial charge, and

5.1.2 Non-Automated Meter Fee: \$5.00 per service account per month

- 5.2 Service and charges under this schedule will begin on the next billing cycle after the Non-Automated Meter is installed, which will depend on the availability of metering equipment and personnel.
- The first monthly bill under this service schedule will include both the Non-Automated Meter Set-Up, if applicable, and the Non-Automated Meter Fee.
  - 5.3.1 Customers on the Non-Automated Meter Waiting List and customers with an existing Non-Automated Meter will not be subject to the Non-Automated Meter Set-Up charge.

#### 6 Meter Access

- The Customer must provide adequate access to the metering equipment for the Company or its authorized agents in order to be (or remain) eligible for this service schedule. Adequate access includes, but is not limited to, unassisted 24 hour a day, seven days a week access to the Non-Automated Meter for meter reading or maintenance purposes.
- 6.2 If the Customer fails to provide unassisted access for two consecutive months or three months in any twelve month period, participation in this service schedule will be discontinued. Schedule 1, Section 5.4 will apply to any further access issues at a site.

#### 7 Default Provisions

The Company may, without liability, discontinue a customer's participation in this service schedule without prior Customer consent under any of the following conditions:

- 7.1 The Company observes, or has evidence of, an imminent or ongoing hazard to the safety of persons or property.
- 7.2 The Company observes, or has evidence of, meter tampering, energy diversion, or fraud.
- 7.3 The Company has evidence of unauthorized use or resale of electric service.
- 7.4 Company employees have received verbal or physical threats.

#### 8 <u>Discontinuing This Service</u>

8.1 A Customer may request to discontinue participation in this service schedule at any time.



- Participation may also be discontinued by the Company due to a default condition or if the Customer terminates electric service, or if customer fails to comply with Section 6.
- 8.3 If participation is discontinued, the Company will install an Automated Meter at no additional charge, remove the customer from the service schedule, and discontinue the Non-Automated Meter Reading Fee on the next billing cycle thereafter.
  - 8.3.1 The Company will make best efforts to complete the meter installation within thirty business days of a default condition or Customer's request to discontinue participation in this service schedule.
- 8.4 If participation is voluntarily discontinued, the Customer must remain on standard Automated Meter service for a minimum of twelve months before requesting to re-enroll in this service schedule. Customers re-enrolling under this schedule will be subject to the Non-Automated Meter Set-up Fee.

## 9 <u>Miscellaneous Provisions</u>

9.1 The Customer assumes all responsibility for, and agrees to save Company harmless against, all liability, damages, judgments, fines, penalties, claims, charges, costs and fees incurred by the customer resulting from non-automated metering, unless the Company is found to be negligent in the installation or the operation of the non-automated metering.

**EXHIBIT 2** 



The purpose of this service schedule is to provide a voluntary, Non-Automated Metering service option for eligible customers that do not wish to be served by the standard Automated Metering equipment as approved by the Arizona Corporation Commission (Commission) in Decision No. 74871. Arizona Public Service Company (Company) will provide such service upon Customer request according to the following terms and conditions.

#### 1 <u>Definitions</u>

- 1.1 <u>Automated Meter</u>. An automated meter is an electronic measurement device that records and communicates information regarding the use of electricity through one- or two-way wireless communications technology. Automated metering (also referred to as advanced metering) is the Company's standard method of measuring electrical usage.
- 1.2 <u>Customer</u>. Customer means the person or entity in whose name service is rendered, as evidenced by the signature on the application or contract for that service, or by the receipt and/or payment of bills regularly issued regardless of the identity of the actual user of the service. (*See* A.A.C. R14-2-201.9.)
- 1.3 <u>Meter Tampering</u>. Customers who alter or bypass a meter or alter accurate measurement of energy without prior authorization from the Company are meter tampering. Common examples of meter tampering include broken meter seals and the use of any device that alters the accurate recording of the flow of electricity. (See A.A.C. R14-2-201.26.)
- Non-Automated Meter. For purposes of this service schedule, this type of meter is commonly referred to as an analog meter. A non-automated meter (analog) has no wireless communication ability.
- 4.41.5 Non-Automated Meter Waiting List. Customers who, prior to January 1, 2015, requested to receive service from the Company through a Non-Automated Meter and who were placed on the Non-Automated Meter Waiting List for service under this Service Schedule 17 pending Commission approval.

#### 2 Description of Service

- 2.1 This service schedule governs the provision of a voluntary, optional metering service for eligible residential customers who request a Non-Automated Meter and a manual meter reading process.
- 2.2 The request for enrollment in this service schedule must be made by the Customer. An enrollment request by another person or entity will not be accepted.
- 2.3 The Company will determine the Customer's eligibility, enroll the customer in the service schedule, install a Non-Automated Meter, schedule the Customer for manual meter reads, make any necessary changes to the Customer's rate schedule as described below, and begin to assess the additional metering charges as specified in paragraph 5.1.
- 2.4 The Company will manually read nonNon-automated Automated meters Once a month. If an estimated monthly billing meter read is required, the estimate will be performed in accordance with Service Schedule 8 (Bill Estimation). However, because Service Schedule 17 represents a voluntary, non-standard meter reading process, the reasons for estimating a bill is expanded beyond those provided in Service Schedule 8 to include manpower availability and transportation reliability.

ARIZONA PUBLIC SERVICE COMPANY

Phoenix, Arizona

Filed by: Charles A. Miessner

Title: Manager, Regulation and Pricing

Original
A.C.C. No. XXXX5885
Service Schedule 17
Effective: XXXX April 1, 2015



#### 3 Eligibility

- 3.1 This service schedule is available to residential Standard Offer Customers, as defined in the Company's Classification of Services and Service Schedule 1 (Terms and Conditions for Standard Offer and Direct Access Services).
- 3.2 This service schedule is available for Customers whose electrical service can be reasonably and economically provided through a Non-Automated Meter, as determined by the Company.
- 3.3 The eligible Customer must meet and maintain meter access requirements and avoid the default provisions described below.

#### 4 <u>Use with Other Rates</u>

In general, this service schedule may only be used in conjunction with rate schedules, rate rider schedules, service schedules and billing options that can be reasonably and economically provided with a Non-Automated Meter, as determined by the Company.

- 4.1 This service schedule may only be used in conjunction with the standard Rate Schedule E-12 or its successor rate schedule. Other rate schedules, such as time-of-use rates or demand rates, are not available with this service schedule.
  - 4.1.1 A Customer that is currently served under another rate schedule will be automatically placed on Rate Schedule E-12 when service begins under this service schedule.
- 4.2 This service schedule may be used in conjunction with the Company's limited-income support and medical equipment programs, Rate Rider Schedules E-3 and E-4. However, the monthly billing discounts provided in those programs shall not apply to the charges in this service schedule.
- 4.3 This service schedule may not be used in conjunction with any demand response programs and associated rates, rate riders, or service schedules that may be offered and revised from time to time because a Non-Automated Meter is not capable of supporting the load recording requirements for these programs. These programs include, but are not limited to, critical peak pricing (Rate Rider Schedule CPP-RES), peak-time rebates (Rate Rider Schedule PTR-RES), and the Home Energy Information Program (Service Schedule 16).
- 4.4 A Customer participating in this service schedule may not have on site distributed generation, such as a solar photovoltaic system. A Non Automated Meter is not able to record the bidirectional electricity flow necessary to support these programs with a distributed generation system may participate in this service schedule if the Customer agrees to allow the distributed generation output and power quality to be measured with an Automated Meter. The Customer will be provided with a Non-Automated Meter for billing purposes, will be placed on Rate Schedule E-12 or its successor rate schedule as described in paragraph 4.1, and will be eligible for the Company's net metering (or similar) programs. The Customer will also be subject to all charges and provisions of Rate Schedule E-12 in addition to the Non-Automated Fees as described in paragraph 5.1.



4.5 This service schedule may not be used in conjunction with other programs that may be offered and revised from time to time that require or rely on an Automated Meter, such as Rate Rider Schedule CMPW-1 (Community Power – Flagstaff Sandvig 04).

## 5 Charges and Billing

Participants in this service schedule will be assessed the following charges, which are <u>in addition</u> to the metering and meter reading charges provided in Rate Schedule E-12.

5.1.1 Non-Automated Meter Set-Up: \$75.0050.00 initial charge, and

5.1.2 Non-Automated Meter Fee: \$30.005.00 per readservice account per month

- 5.2 Service and charges under this schedule will begin on the next billing cycle after the Non-Automated Meter is installed, which will depend on the availability of metering equipment and personnel.
- 5.3 The first monthly bill under this service schedule will include both the Non-Automated Meter Set-Up, if applicable, and the Non-Automated Meter Fee. Subsequent bills will include the Non-Automated Meter Fee.
  - 5.3.1 Customers on the Non-Automated Meter Waiting List and customers with an existing Non-Automated Meter will not be subject to the Non-Automated Meter Set-Up charge.

#### 6 Meter Access

- 6.1 The Customer must provide adequate access to the metering equipment for the Company or its authorized agents in order to be (or remain) eligible for this service schedule. Adequate access includes, but is not limited to, unassisted 24 hour a day, seven days a week access to the Non-Automated Meter for meter reading or maintenance purposes.
- 6.2 If the Customer fails to provide unassisted access for two consecutive months or three months in any twelve month period, participation in this service schedule will be discontinued. Schedule 1, Section 5.4 will apply to any further access issues at a site.

### 7 Default Provisions

The Company may, without liability, discontinue a customer's participation in this service schedule without prior Customer consent under any of the following conditions:

- 7.1 The Company observes, or has evidence of, an imminent or ongoing hazard to the safety of persons or property.
- 7.2 The Company observes, or has evidence of, meter tampering, energy diversion, or fraud.
- 7.3 The Company has evidence of unauthorized use or resale of electric service.

Phoenix, Arizona

Filed by: Charles A. Miessner

Title: Manager, Regulation and Pricing



7.4 Company employees have received verbal or physical threats.

## 8 <u>Discontinuing This Service</u>

- 8.1 A Customer may request to discontinue participation in this service schedule at any time.
- Participation may also be discontinued by the Company due to a default condition or if the Customer terminates electric service, or if customer fails to comply with Section 6.
- 8.3 If participation is discontinued, the Company will install an Automated Meter at no additional charge, remove the customer from the service schedule, and discontinue the Non-Automated Meter Reading Fee on the next billing cycle thereafter.
  - 8.3.1 The Company will make best efforts to complete the meter installation within thirty business days of a default condition or Customer's request to discontinue participation in this service schedule.
- 8.4 If participation is voluntarily discontinued, the Customer must remain on standard Automated Meter service for a minimum of twelve months before requesting to re-enroll in this service schedule. Customers re-enrolling under this schedule will be subject to the Non-Automated Meter Set-up Fee.

## 9 <u>Miscellaneous Provisions</u>

9.1 The <u>customer Customer</u> assumes all responsibility for, and agrees to save Company harmless against, all liability, damages, judgments, fines, penalties, claims, charges, costs and fees incurred by the customer resulting from non-automated metering, <u>unless the Company is found to be negligent in the installation or the operation of the non-automated metering.</u>